

The Healthwatch Recognition Awards 2025



Celebrating the best in
health and social care in
Kent and Medway

March ♦ 26 ♦ 2025

**RECOGNITION FOR EXCELLENCE IN
INVOLVING PEOPLE IN COMMISSIONING
AND DELIVERY OF SERVICES**

**Perioperative Care of Older People
undergoing Surgery (POPS)**

East Kent Hospital University NHS Foundation Trust
Consultants: Dr Catherine Meilak, Dr Thomas Bell
Nurse specialists: Lizzie Forsyth, Elizabeth Litto, Helen
Hobbs & Brenda McCluskey-Mayes
Therapists: Tara Drugan (PT) & Julia Kerrell (OT)
Clinical Fellow: Priyaji Godage
Clinical Admin: Susan Carter

This award recognises a collaborative approach with patients in a medical 'MOT' and shared decision making to help them determine the best way forward with care plans. Patients have been involved in initiation and refining of the approach. Evaluating how people found the approach has guided the team how best to communicate and guide patients in complex decision making.

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**RECOGNITION FOR EXCELLENCE IN
INVOLVING PEOPLE IN COMMISSIONING
AND DELIVERY OF SERVICES**

**A systematic and collaborative approach
to reducing health inequalities**

Gravesham Borough Council & The Grand: Liz Read
Sevenoaks District Council: Kelly Webb & Yulia La-
Kruz
Dartford Borough Council: Kashmir Powar & Kerry
Smith
Safer Communities Alliance: Bali Rodgers & Lois Ball
CVS North West Kent: Sarah Maybourne

This project is recognised for excellence in levels of targeted engagement with communities and development of community inspired interventions to address health inequalities, such as rough sleepers hubs, work within schools around sexual health and mental health, activities within rural communities and overcoming barriers to exercise and leisure for low income, ethnic groups and learning disability communities.

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**RECOGNITION FOR EXCELLENCE IN
INVOLVING PEOPLE IN COMMISSIONING
AND DELIVERY OF SERVICES**

Diabetes Peer Support

**East Kent Health and Care Partnership
&
Age UK Thanet**

East Kent Health and Care Partnership and Age UK Thanet have developed a peer support service for people living with Diabetes. Targeting communities with high prevalence, attendees report that they are better prepared to live with Diabetes and make positive choices in their health.

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**RECOGNITION FOR EXCELLENCE IN
INVOLVING PEOPLE IN COMMISSIONING
AND DELIVERY OF SERVICES**

**Young Adults Mental Health Support
videos**

**Young people: Tass, Archie, Amaka, Jack
NHS Kent & Medway /EK360: Tamsyn
Phillips**

**NHS Kent & Medway: Maizie Wood
Photographer/Videographer: Jack Peilow**

Young People shared personal stories of their experience of topics such as gender identity, anxiety and harmful behaviours. The resulting short videos were highly relatable for young people and promoted the mental wellbeing information hub. The use of Tiktok as a new platform for the ICB has resulted in over 160,000 views alone.

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**RECOGNITION FOR EXCELLENCE IN ENABLING
LOCAL PEOPLE TO MONITOR STANDARDS AND
HOW TO MAKE IMPROVEMENTS**

Prison Health – Virtual Ward

Medway NHS Foundation Trust SMART team:

Tracy Stocker, Jackie Hammond,

Courtney Steer & Denis Taiwo

Oxleas Prison Health Team:

Sam Whiskin & Jane Mbogoro

NHS England: Julia Harrison

This unique collaboration worked with prisoners to design a virtual ward in direct response to the challenges prisoners faced in accessing health services. As a result, prisoner's outpatients' appointments are accessed more easily and utilised more effectively, directly improving their health outcomes.

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**RECOGNITION FOR EXCELLENCE IN ENABLING
LOCAL PEOPLE TO MONITOR STANDARDS AND
HOW TO MAKE IMPROVEMENTS**

Kent & Medway Safe Havens

NHS South East Coast Ambulance Service

Kent Police

NHS Kent & Medway

Medway NHS Foundation Trust

Kent and Medway NHS and Social Care Partnership Trust

East Kent Hospitals University NHS Foundation Trust

Mental Health Matters

SpeakUp CIC

Sunlight CIC

This award recognises a commitment to involving people with direct experience of using a service, even when this includes challenging conversations. Working with a range of stakeholders in diverse settings fostered open and honest discussions and incorporated peoples feedback into the service framework and built a sense of shared ownership. It exemplifies how public involvement can drive positive change and creates services that make a difference in people's lives.

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**RECOGNITION FOR EXCELLENCE IN ENABLING
LOCAL PEOPLE TO MONITOR STANDARDS AND
HOW TO MAKE IMPROVEMENTS**

East Kent Home First Team

**Kent Community Health NHS
Foundation Trust: Anna Kitchingham
Kent County Council: Barbara Rickman
The East Kent Home First Team**

This initiative talked to people to better understand their experiences of the discharge process and how involved they had been in development of care plans from both a health and a social care perspective. These insights underpinned the integrated approach and streamlined how people are supported and connected to other services following their care within the Home First service.

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**RECOGNITION FOR EXCELLENCE IN ENABLING
LOCAL PEOPLE TO MONITOR STANDARDS AND
HOW TO MAKE IMPROVEMENTS**

Digital Front Door Project

**West Kent Health and Care Partnership
Tunbridge Wells PCN**

In depth engagement with over 100 patients co-produced solutions to improve user experience around contacting and communicating with GP surgeries. Patients have continued to be involved in the monitoring of a new digital front door, to understand the impact of changes across all patients and continue refining systems and improving patient experience.

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**RECOGNITION FOR EXCELLENCE IN
LISTENING TO PEOPLE'S VIEWS AND
THOUGHTS ABOUT SERVICES**

Medway Parent and Carers Forum

**Lisa Scarrott
and the Parent Carer Forum team**

Medway Parents and Carers Forum for their work in hearing the challenges of children, families and carers who have a child or are waiting for a child to be diagnosed with an Neurodevelopmental condition. As a result there is now a bespoke parental support programme for families. The Parent Carer forum designed the communications for parents whilst on the waiting list and continue to work with schools to make them more inclusive for neurodiverse children.

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**RECOGNITION FOR EXCELLENCE IN
LISTENING TO PEOPLE'S VIEWS AND
THOUGHTS ABOUT SERVICES**

Giving homeless people a voice

**East Kent Hospitals University NHS
Foundation Trust
Patient Voice and Involvement team
&
Emmaus Dover**

This project co-designed staff awareness training on how unhoused people find it difficult to access healthcare and the discrimination and lack of empathy experienced when they do. The training includes filmed interviews with people so they can tell their own story in their own words. Feedback from staff training is seeing an increase in the team's ability to 'see the person' rather than the label of being homeless.

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**RECOGNITION FOR EXCELLENCE IN
LISTENING TO PEOPLE'S VIEWS AND
THOUGHTS ABOUT SERVICES**

Paediatric Day surgery team

**Medway NHS Foundation Trust:
Lead Paediatric Anaesthetist
Resident Doctors
Lead Nurses
& parents of children**

The Paediatric Day surgery team at Medway Foundation Trust used patient feedback from parents and children to make improvements in the experience of needing day surgery at Medway Maritime. As a result the team have seen an improvement in day surgery waiting times and increased patients positive experience of discharge and pain relief. Ongoing feedback is informing environmental changes to increase accessibility for children with a disability or who are neurodivergent.

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**RECOGNITION FOR EXCELLENCE IN
LISTENING TO PEOPLE'S VIEWS AND
THOUGHTS ABOUT SERVICES**

Hill Farm team

**Claire Schwaner
Staff team at Hill Farm
Abi Reynolds
Michelle Boyd
KCC funding
ICB funding
Medway NHS Foundation Trust: Tony
Hunt**

The award recognises this stellar example of listening to a person's individual wishes and how collaboration can support a tailored approach to make a real difference in people's lives. Thanks to the joint approach across Medway Hospital, KCC, the ICB, the mental health team and the staff at Hill Farm, Claire was able to spend last Christmas at home for the first time in many years.

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**RECOGNITION FOR EXCELLENCE IN
INCLUSIVITY AND EQUAL ACCESS TO
SERVICES**

**Adult Communication Assistive
Technology (KM CAT) service**

**Kent Community Health NHS Foundation
Trust
East Kent Hospitals University NHS
Foundation Trust**

The Kent and Medway Communication and Assistive
Technology Service works with people with complex
communication needs.

This award recognises the commitment to engagement
with patient feedback to continuously improve it's offer.

Engagement is designed to include all forms of
communications (other than speech) that are used to
express thoughts, needs, wants and ideas, creating a
positive culture where people are involved in shaping
the services they receive.

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**RECOGNITION FOR EXCELLENCE IN
INCLUSIVITY AND EQUAL ACCESS TO
SERVICES**

**Supporting the health of fishermen in
Kent as an inclusion health group**

**The Fishermen's Mission
Seafarers Hospital Society
Kent Community Health NHS Foundation Trust
Kent and Medway Cancer Alliance
Kent & Medway Better Mental Health and
Wellbeing Network
Primary Care Networks**

Kent's coastline supports a large fishing industry. After
working with the Fishermen's Mission to understand the
history of the industry and the health and wellbeing
needs of Kent's fishermen, health checks were delivered
at Kent's fishing harbours in Ramsgate and Whitstable. A
third event is planned for Folkestone this year.

These harbourside Health Checks were able to connect
with fishermen as they returned to shore, increasing
access to the service and overcoming barriers to
appointments in an industry that prioritises being at sea.

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**RECOGNITION FOR EXCELLENCE IN
INCLUSIVITY AND EQUAL ACCESS TO
SERVICES**

Safer Communities Alliance:

Lois Ball, Sue Rogers, Bali Rogers
& Kerry Griffiths
Refocus Project Ltd:
Harrison Ibidunni
Lennox Rodgers
&
Wendy Burgess

In addition to direct community engagement, this award recognises work behind the scenes to advocate for systemic change, addressing issues such as long wait time for medication and sickle cell neglect. Working collaboratively this project has helped improve admission processes and created more comfortable and equitable experiences for patients with mental health challenges and language barriers.

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**RECOGNITION FOR EXCELLENCE IN
INCLUSIVITY AND EQUAL ACCESS TO
SERVICES**

Youth Volunteers Programme

East Kent Hospitals University NHS
Foundation Trust: Mandy Carliell, Head
of Volunteering and Public Services

This Volunteer programme engaged with schools and colleges to encourage 16 and 17 year olds to volunteer at an NHS Trust. There are now 80 youth volunteers working as kindness companions and in meet and greet role across East Kent University Hospital Trust sites. This project has been recognised as an innovative long term approach to breaking down traditional barriers to the NHS with people from a range of backgrounds, using volunteering as a tool to raise awareness and myth bust within young people and in turn, their families.

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RECOGNITION FOR EXCELLENCE IN CONSULTATION AND ENGAGEMENT

Dawn's dementia field guide book

Dawn Horne
Kent & Medway NHS Social Care Partnership
Trust: Dementia Envoy Project: Clare Streeter
KMPT Volunteer: Amy
KMPT Charity
Lioness Writing Ltd: Elsa Lewis

This award winner is a wonderful example of how organisations working together can empower individuals to share their experience for the benefit of others. Dawn wrote this book based on her own experiences and what she found helpful. It is a powerful challenge to the stigma around dementia and the isolation it causes. It reminds people that there is much they can do and much still to live for, even with their diagnosis. Over 300 copies have been sold since Nov 2024.

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RECOGNITION FOR EXCELLENCE IN CONSULTATION AND ENGAGEMENT

Integrated Neighbourhood Team Breast Screening Initiative

The Marsh Primary Care Network
East Kent Health and Care Partnership
NHS England
Kent Breast Screening Service
The Romney Marsh Community Hub
New Romney Town Council
Folkestone and Hythe District Council
Kent County Council

To address a high rate of late-stage cancer diagnosis and low rates of cancer screening The Marsh PCN Integrated Neighbourhood Team engaged with patients and found that the location of the breast screening unit was a reason why people were not attending their breast screening appointment. Moving the screening unit was not possible but the group found an alternative solution of free transport to the screening unit for those that needed it. This approach is now being followed in neighbouring PCNs where there is also a low uptake.

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RECOGNITION FOR EXCELLENCE IN CONSULTATION AND ENGAGEMENT

East Kent Frailty virtual wards programme

**Kent Community Health NHS
Foundation Trust: Alexandra Baxter &
Mary Stracey
Thanet Complex Acute Response Team:
Sandra Muirhead**

This award winner is built upon an initiative set up during Covid-19 to safeguard older adults from having to go into hospital. It recognises the value of engagement events with patients and carers that helped co-design the pathway and informed the development of the service model. Patient involvement in a training programme for healthcare teams, patients, families and carers, who use technology to monitor people at home, has resulted in alerting a change in someone's health status at an early stage.

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RECOGNITION FOR EXCELLENCE IN CONSULTATION AND ENGAGEMENT

West Kent Residents' Charter

**West Kent Health and Care Partnership
Stakeholder Engagement and Advisory Group
Community Food Larders: Parkwood &
Shepway
Maidstone Borough Council
Kent Community Health NHS Foundation Trust**

Looking at different ways to connect to local communities for meaningful participation brought about the decision to co-design a Residents Charter.

The project team visited Food Larders to talk to people, and their comments were invaluable in helping to shape the content, language and design of the Residents Charter, ensuring that the look of the Charter and the language used was inclusive and accessible to all. An example of this inclusive approach is the fact that there are no pronouns used in the Charter, to show that equal power and commitment is held by people, communities and those with decision making power at local levels.

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**RECOGNITION FOR EXCELLENCE IN
INTEGRATED WORKING AT A LOCAL LEVEL**

**Liaison, Diversion and Reconnect
Service (LD&R)**

**Kent and Medway NHS and Social Care
Partnership Trust including:
Administrators, Peer Support Workers,
Youth Pathway Workers, Custody
Practitioners, Prison Practitioners &
Management.**

This award recognises a joined-up approach across public sector bodies and existing pathways to address identified health and social vulnerabilities of people who have been arrested for allegations of a criminal nature. The initiative aims to foster awareness of individual vulnerabilities and the impact of wider determinants and how they can be addressed despite being within the Criminal Justice System. It has educated the Police, Courts and Prisons about how to support individuals and what services and options are available to them.

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**RECOGNITION FOR EXCELLENCE IN
INTEGRATED WORKING AT A LOCAL LEVEL**

**Medway Public Health and Medway
Pharmacies**

**All community pharmacies in Medway: Suki Singh
Medway Council Public Health:
Georgina Crossman
Kent and Medway Local Pharmaceutical
Committee: Mark Anyaegbuna
Paydens Pharmacy Group: Caroline Cleary**

A close working partnership between community pharmacies and Medway Council Public Health Team has been effective in driving rapid mobilisation of projects addressing emerging health trends and promoting preventative care. Combining community pharmacies accessibility and public health programmes has increased number of people from minority ethnic backgrounds and most deprived areas to access a range of initiatives and provide personalised advice and support.

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RECOGNITION FOR EXCELLENCE IN INTEGRATED WORKING AT A LOCAL LEVEL

Integrated Neighbourhood Teams (Adults and Children and Young People)

Total Health Excellence East and West

Primary Care Networks:

**Dr Tuan Nguyen, Dr Farida Hadi,
Linda Castle, Sally Simkiss
& Jodie Harnden**

Public health data showed high levels of unemployment and underserved areas placing people at higher risk due to health and social care needs.

The PCN embarked on establishing two integrated neighbourhood teams to become truly embedded in the local community, one with a focus on adults and one addressing issues specific to children and families.

This integrated working across organisations has enabled the PCN and to provide a 'total age' service to support local people within their community.

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RECOGNITION FOR EXCELLENCE IN INTEGRATED WORKING AT A LOCAL LEVEL

Emergency Department Experience project

Kent & Medway ICB Safety and Learning Team

Kent & Medway ICB Quality team

NHS England South East Region

East Kent Hospital University NHS Foundation Trust

Medway NHS Foundation Trust

Maidstone and Tunbridge Wells NHS Trust

Dartford and Gravesham NHS Trust

NHS South East Coast Ambulance Service

This project is recognised for placing the experience of the patient at the centre of discussions when addressing challenges on demand and capacity at emergency department. A workshop using patient stories and visits to five of the emergency departments across Kent and Medway engaged patients and built a picture of their experience of care. The feedback from patients was shared with each hospital trust and emergency departments have initiated a range of local improvements.

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RECOGNITION FOR EXCELLENCE IN COLLABORATION

The Money and Mental Health Service

Money and Mental Health project:

Alison Lightfoot

Citizens Advice North West Kent:

Sophie Kemsley, Helen Beckerson,

Angela Newey & Volunteers

KCC Public Health Suicide Prevention

KCC Financial Hardship team:

Lucy Alesbrook

This project is a collaboration that directly tackles the unique and often complex needs of those experiencing financial difficulties alongside poor mental health. By ensuring there is a preventative focus on support and helping clients understand how to stabilise their financial circumstances the service delivers positive changes that far surpass the immediate benefits of financial worries. So far in this financial year nearly £200,000 worth of debt has been written off and over £700,000 worth of additional income gained for people. The project has prevented people in Kent from taking their own lives.

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RECOGNITION FOR EXCELLENCE IN COLLABORATION

Paediatric Same Day Access

Mid Kent Primary Care Network:

New Hayesbank Surgery

Newton Place Medical Centre

Sellindge Surgery

Kingsnorth Medical Practice

Wye Surgery

Sydenham House Surgery

Faversham Medical Practice

Mid Kent PCN identified that a high proportion of same day appointments were being utilised by under 16 year olds. Parents and carers of paediatric patients communicated frustration and anxiety around not being seen in person and it was noted that Teleconsultations were often being followed up with face-to-face appointments for the same episodes of care, duplicating clinical and administration time. An initial trial for same day access for under 16s was so successful GP Practices across the PCN collaborated to offer it across the PCN.

An unintended positive consequence of same day access has been an increase in ethnic minority patient presentations as same day walk in access has removed language and digital barriers.

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RECOGNITION FOR EXCELLENCE IN COLLABORATION

NHSE Rural Health and Social Care Employability Programme

East Kent Health and Care Partnership
Kent Community Health NHS Foundation Trust
Kent County Council
Department of Works and Pension
East Kent Hospitals University NHS Foundation Trust
Kent and Medway NHS Social Care Partnership Trust
East Kent College Group

This collaboration across education, community and health has offered local students training and volunteering opportunities across health and social care. This programme has targeted young people and adults who would not normally consider health and social care careers. This has included young volunteers not in education, employment and training. The programme has impacted positive change across multiple organisations who have not previously considered collaborating. The programme has succeeded in developing sustainable models of employability and new ways of working within East Kent.

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RECOGNITION FOR EXCELLENCE IN COLLABORATION

Single Point of Access

NHS South East Coast Ambulance Service
East Kent Hospitals University NHS Foundation
Trust
Kent Community Health NHS Foundation Trust
Thanet Complex Acute Response Team
Pilgrims Hospice
IC24

This award recognises a collaboration between community, ambulance, primary care and acute services that brings together a multidisciplinary team as a single point of access. Single point of access provides a streamlined entry point for urgent care reducing confusion and delays for patients and facilitate coordination between health, social and community services helping address wider social determinants of health. A patient said "Thank you for your help with my wife who was ill. The paramedics visited. I'm so grateful the decision was that she should stay at home. I just wanted to let you know she's a lot better now she's on antibiotics."

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**RECOGNITION FOR EXCELLENCE IN
EMPOWERED COMMUNITIES**

Streetlight UK

Kerry North

Street light UK is a frontline specialist service specifically focused on providing women with tangible and material pathways out of a lifestyle of prostitution and violence. Through their work women have access to information and guidance without judgement and at a time that is best for them. Street light UK offers practical support with benefit applications, emotional support and self-care packs as well as supporting women who wish to report crimes to the police.

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**RECOGNITION FOR EXCELLENCE IN
EMPOWERED COMMUNITIES**

One Big Family

Liz Shaw and the team

One Big Family is a volunteer run charity with endless enthusiasm and efforts to end homelessness in Medway. They provide shelter beds, meals, changes of clothes and outreach to rough sleeping individuals. They offer a hand holding service for those who need support to engage with the right services in order to improve their situation.

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**RECOGNITION FOR EXCELLENCE IN
EMPOWERED COMMUNITIES**

SATEDA

**SATEDA's Community IDVA
&
Groups teams**

SATEDA supports women who have experienced domestic abuse. A children and young people team works closely with children who've experienced domestic abuse at home or risk of getting into an abusive relationship. Beyond offering direct support SATEDA actively engages the wider community and raises awareness to challenge the stigma surrounding domestic abuse. Through recovery activities and one to one support SATEDA ensures that every woman who comes through the door leaves with improved confidence, increased self-esteem and recognises that the abuse they experienced was not their fault.

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**RECOGNITION FOR EXCELLENCE IN
EMPOWERED COMMUNITIES**

The Grand Healthy Living Centre

Gravesham Network Development CIC

The Grand Healthy Living Centre has delivered a varied programme for adults and young people in Gravesham for many years. They have a strong youth development programme and over the years have engaged and supported thousands of people within their local community. Reducing health inequalities through prevention is at the heart of their work.

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**RECOGNITION FOR EXCELLENCE IN
INNOVATIVE APPROACHES TO PREVENTION**

Ferrule Replacement Service

**Medway Council Adult Social Care,
Commissioning Team:**

Graham Thomas & Dan Dalby

This award just goes to show that little changes can make a big difference! The free Ferrule replacement service has been recognised for its proactive community engagement, bringing ferrule replacement to everyday community activities and promoting the risks associated with worn Ferrules. For those of you that are wondering what a ferrule is, it's the little rubber bit at the bottom of a walking stick, or frame. The project has not only improved individual health and safety but also strengthened community ties.

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**RECOGNITION FOR EXCELLENCE IN
INNOVATIVE APPROACHES TO PREVENTION**

**Innovation Healthcare Inequalities Programme
Cholesterol Optimisation**

Margate PCN:

Ross McSavaney, Jessica Moreton & Lorna Young

Ramsgate PCN: Jenny Bostock

Health Innovation Kent Surrey Sussex: Athina Lockyer

East Kent Health and Care Partnership:

Anne Ford & Emily Fagg

**Kent Community Health NHS Foundation Trust Business
Development & Service Improvement Team: Val Cray**

This project focused on understanding challenges and barriers that women aged 40 to 59 faced in identifying and managing cholesterol. Engagement with women explored their attitudes and behaviours concerning living with high cholesterol. As a result a number of initiatives have allowed GP practices to improve lipid management.

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**RECOGNITION FOR EXCELLENCE IN
INNOVATIVE APPROACHES TO PREVENTION**

**Kent Association for the Blind's
Counselling Service**

**KAB's team of Volunteer Counsellors
&
Gemma Ryder**

Kent Association for the Blind have developed a free counselling service in direct response to the needs expressed by people using their services. Counselling is offered in a variety of ways to remove inequity created by travel or digital accessibility. People using the counselling service say it has empowered them to take back control of their lives and giving them confidence to face what might previously have been too daunting a challenge.

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**RECOGNITION FOR EXCELLENCE IN
INNOVATIVE APPROACHES TO PREVENTION**

Technology Enhanced Lives

**Kent County Council:
Georgina Walton
Renu Purvis
Paul Jerome
Matt Crocker**

Technology Enhanced Lives is an assistive technology service which supports people to stay safe and independent both at home and in the community using technology solutions. Input from members of the public including those who are service users themselves has been core to development of the service. A person using the service said "The technology is expected to reduce my care plan by about 5 hours a week in the next 12 months as I gain independence in my daily tasks." Since its launch in November 2023, the project has been able to support over 2000 people to access a form of assistive technology.

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**RECOGNITION FOR EXCELLENCE IN
INSPIRING INDIVIDUALS**

Michael Keane

**Advanced Practice Occupation
Therapist
at East Kent Hand Service**

Michael is an advanced practise occupational therapist working in hand therapy. He is a highly valued member of the team and consistently goes above and beyond for both his patients and his colleagues. His passion for helping people recover from hand injuries and surgeries is inspiring and deserves recognition. Michael has helped drive the development of the hand therapy service in east Kent for over 10 years, expanding the team and service provision and providing high quality training and development of hand therapy staff.

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**RECOGNITION FOR EXCELLENCE IN
INSPIRING INDIVIDUALS**

Dr Saad Niazi

**Lead Peadiatrics MDT
at Medway Peninsula PCN.**

Dr Saad Niazi is a GP. His enthusiasm and dedication to improving the outcomes for children and young people has been behind a successful children and young people multidisciplinary team pilot. Through his determination he has successfully supported many Medway children and families to have improved health outcomes.

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**RECOGNITION FOR EXCELLENCE IN
INSPIRING INDIVIDUALS**

Del Herridge

**Data Analytics Manager
at Kent and Medway ICB**

Del is celebrating his 30th year of working in health analytics in Kent and Medway this year. Del has championed accessibility to data and intelligence throughout his career. He was responsible for initially creating health and social care maps which are still published today. Of particular mention is Del's work around suicide in the construction industry whilst the Channel Tunnel was being built in Kent, and his research around children born in Kent and Medway with gastroschisis.

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**RECOGNITION FOR EXCELLENCE IN
INSPIRING INDIVIDUALS**

Joanne Downs

**Advanced Oral Health Practitioner
Kent Community Health NHS
Foundation Trust**

Joanne is passionate about oral health and has been nominated for her commitment to reducing health inequalities. She has developed training to raise awareness and built connections with community groups to enable talks and demonstrations to promote oral health. She has been one of the key drivers for a new initiative within Kent County Council to help children fight tooth decay by encouraging healthy dental habits from an early age.

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